

CHECK LIST FOR APPOINTMENT:

As a new patient to our practice, we would like to welcome you and provide you with important information. Please review the items needed for your appointment to ensure that your experience is efficient and satisfactory.

Your appointment date: _____ time: _____

Doctor: _____ Location: _____

Print off and complete the patient forms associated with the physician you will be seeing. If you are reading this notice, you are here (please print the entire packet). If you have completed this packet, please bring with you and arrive 10-15 min prior to your first appointment. **If you do not have a computer with printing abilities then you MUST arrive to the office 45 minutes early to fill out all necessary paperwork.**

In addition to the New Patient Packet you must also bring the following:

- ✓ Picture ID (drivers license or state ID)
- ✓ Insurance Cards. If you have an HMO, you MUST bring a referral with you if required (most office will no longer fax referrals). You will NOT be seen without a referral.
- ✓ Your Copay and Deductible (if applicable). Our financial policy is located on our website under the "Patient Forms" tab.
- ✓ Work-Related or Auto-Related injuries require a written letter of open claim. This letter must include the claim #, billing address, name and phone number of contact person (case manager).
- ✓ If you have underwent diagnostic testing (ie., Xrays, MRI, CT, EMG, etc.) prior to your appointment then you must bring the actual images to your appointment. Radiology Reports alone are not acceptable. Please bring the images via hard films/hard copy or CD of images.
- ✓ List of medications, supplements, allergies.
- ✓ Primary Care Doctor, Referring Doctor, and Cardiologist (if applicable) address, phone and fax numbers. This will allow us to coordinate care if appropriate.
- ✓ Pharmacy name, address, phone number and fax number.
- ✓ Email Address, so that you can register for an access your electronic medical record.
- ✓ If there is a language barrier, you will need to bring a translator that is 18 years of age or older that reads, writes and understands the English Language.
- ✓ If you are a minor, you will need to have an adult/guardian with you at all times.

Due to the nature and complexity of some orthopedic conditions, an extended amount of time (2-3 hours) should be allotted for your initial evaluation. Please plan accordingly. We also advise that you read the attached sheets which include basic policies of our office. You will be asked to sign these forms. If there any are any questions they can be addressed at the office.

Driving directions to all of our office are noted on the Locations Tab of our website www.miortho.com

We look forward to providing care for you!

PATIENT INFORMATION (PLEASE PRINT)

| | | | | | | |
|--|--------|---|---|---|--|--|
| Appointment: | | I am here to see: | | | | |
| Patient's last name: | First: | Middle: | <input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. | <input type="checkbox"/> Miss <input type="checkbox"/> Ms. | Marital status (circle one): Single Married Divorced Separated Widowed | |
| Street Address: | | City/State/Zip: | | | Home phone #: | |
| Emergency Contact: | | Relationship: <input type="checkbox"/> Spouse <input type="checkbox"/> Daughter <input type="checkbox"/> Son <input type="checkbox"/> Other: | | | Contact #: () | |
| Social Security no.: | | Birth date: | Age: | Sex: <input type="checkbox"/> M <input type="checkbox"/> F | Cell phone #: | |
| Email Address: | | Height: | | | Weight: | |
| <input type="checkbox"/> Work full time <input type="checkbox"/> work part time <input type="checkbox"/> homemaker <input type="checkbox"/> unemployed <input type="checkbox"/> disabled (what reason) _____ | | | | | | |
| Where do you live? <input type="checkbox"/> Home <input type="checkbox"/> Assisted Living <input type="checkbox"/> Nursing Home <input type="checkbox"/> Other _____ | | | | | | |
| Occupation: | | Employer (if student, list school): | | | Employer phone #: () | |
| How did you hear about us? <input type="checkbox"/> doctor <input type="checkbox"/> hospital <input type="checkbox"/> advertising/radio/tv <input type="checkbox"/> friend/family: | | | | | | |

PHYSICIAN & PHARMACY INFORMATION

| | | |
|-------------------------------|-----------|---------|
| Referring Physician: | Address: | Phone#: |
| | | Fax#: |
| Family Doctor: | Address: | Phone#: |
| | | Fax#: |
| Cardiologist (if applicable): | Address: | Phone#: |
| | | Fax#: |
| Pharmacy Name: | Location: | Phone#: |
| | | Fax#: |

INSURANCE INFORMATION

| | | | | |
|---|--|--|---|---|
| Name of primary insurance: | | Employer: | | |
| Subscribers name: | Subscriber's SS no: | Birthdate: | Group #: | Policy #: |
| Patient's relationship to subscriber: | <input type="checkbox"/> Self | <input type="checkbox"/> Spouse | <input type="checkbox"/> Child | <input type="checkbox"/> Other |
| Name of secondary insurance: | | Employer: | | |
| Subscribers name: | Subscriber's SS no: | Birthdate: | Group #: | Policy #: |
| Patient's relationship to subscriber: | <input type="checkbox"/> Self | <input type="checkbox"/> Spouse | <input type="checkbox"/> Child | <input type="checkbox"/> Other |
| Are you seeing the doctor due to an injury? | <input type="checkbox"/> Yes <input type="checkbox"/> No | Date of Injury: | <input type="checkbox"/> on the job accident <input type="checkbox"/> sports | <input type="checkbox"/> auto <input type="checkbox"/> other |
| Were you treated in the Emergency Room | <input type="checkbox"/> Yes <input type="checkbox"/> No | Which One? | | |
| Do you have an open claim with IF YES, COMPLETE FORM | Auto? <input type="checkbox"/> Yes <input type="checkbox"/> No | Workers Comp? <input type="checkbox"/> Yes <input type="checkbox"/> No | Other Liability? <input type="checkbox"/> Yes <input type="checkbox"/> No | |

PLEASE PRESENT YOUR INSURANCE CARDS AND IDENTIFICATION TO THE RECEPTIONIST. COPAYS & CO-INSURANCE ARE COLLECTED PRIOR TO SEEING THE PHYSICIAN. WE ACCEPT CASH, CHECK, VISA AND MASTERCARD. PLEASE MAKE CHECK'S PAYABLE TO DR. ERIC SILBERG. THANK-YOU.

ACCIDENT/INJURY FORM - (PLEASE PRINT)

| | | | | | | |
|--|--|--|--|-------------|---------|---|
| Patient's last name: | | First: | Middle: | Birth date: | Age: | <input type="checkbox"/> M <input type="checkbox"/> F |
| Seeing the doctor due to an injury? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | Were you treated in the Emergency Room? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| Date of Injury: | | | Which One? | | | |
| <input type="checkbox"/> Injury NOT AUTO OR WORK <input type="checkbox"/> accident or <input type="checkbox"/> sports related | | | Where & How did it happen? | | Height: | Weight: |
| <input type="checkbox"/> Injury at work From a <input type="checkbox"/> lift <input type="checkbox"/> twist <input type="checkbox"/> fall <input type="checkbox"/> bend <input type="checkbox"/> pull <input type="checkbox"/> reach | | | | | | |
| <input type="checkbox"/> Auto accident: I was a <input type="checkbox"/> Passenger <input type="checkbox"/> Driver | | | Were you wearing your seatbelt? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| Body part involved? | | <input type="checkbox"/> Right <input type="checkbox"/> Left | | | | |
| Have you had surgery for a problem in the same area either recently or in the past? <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | |
| Current work status: <input type="checkbox"/> regular <input type="checkbox"/> light duty (how long?_____) <input type="checkbox"/> not working due to problem <input type="checkbox"/> disabled <input type="checkbox"/> retired <input type="checkbox"/> student | | | | | | |
| Are you currently receiving or do you plan to apply for: | | | Disability <input type="checkbox"/> Yes <input type="checkbox"/> No Workers' comp <input type="checkbox"/> Yes <input type="checkbox"/> No Unemployment <input type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| Last date worked your regular job? | | | Have you had a problem like this before? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, when? | | | |

AUTO/WORKERS COMP/OTHER CARRIER

| | | | | | | |
|--|----------|--|--|---|--------------------------------|--|
| Do you have an open claim? MUST COMPLETE BELOW! | | Auto? <input type="checkbox"/> Yes <input type="checkbox"/> No | Workers Comp? <input type="checkbox"/> Yes <input type="checkbox"/> No | Other Liability? <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| Insured Last Name: | | First: | Middle: | Claim #: Policy#: | | |
| Patient's relationship to insured: | | <input type="checkbox"/> Self | <input type="checkbox"/> Spouse | <input type="checkbox"/> Child | <input type="checkbox"/> Other | |
| Carrier Name: | Address: | | | Phone#: Fax#: | | |
| Adjustor Name: | Address: | | | Phone#: Fax#: | | |
| Case Manager Name: | Address: | | | Phone#: Fax#: | | |

Do you have coordination of benefits? Yes No Is your regular health insurance primary? Yes No

Please note that this office charges a nominal fee for the completion of forms and copying of medical records. The fee depends on the type of form and/or # of pages copied. Due to the large volume of requests we receive and circumstances such as transcription service turn-around it could take up to a week or longer to complete these requests, however, we make every attempt to complete them sooner. A signed authorization to release is required in many instances and pre-payment is required. If you need more information, please see one of our associates. Thank-you.

PATIENT NAME: _____ DOB: _____

What body part is involved? _____ right left

What is the main reason for this visit? pain numbness weakness swelling stiffness

other _____ When did it start? _____ (date)

Have you had a problem like this before? yes no If yes, when: _____

On a scale of 1-10 (10 is the worst), How severe is your pain? 0 1 2 3 4 5 6 7 8 9 10 (circle)

What is the quality of the pain? sharp dull stabbing throbbing aching burning

The pain is: constant comes and goes Does your pain wake you from sleep? yes no

Do you have swelling bruising numbness tingling weakness loss of bowel/bladder

Since my problem started, it is getting better getting worse unchanged

What makes your symptoms worse? standing walking squatting exercising twisting

sitting stairs lifting kneeling bending coughing sneezing lying in bed

What makes your symptoms **better**? rest elevation ice heat other _____

Have you had any of these treatments? Injection: yes no brace: yes no

physical therapy: yes no cane/crutch: yes no

What tests have you had for this problem? x-rays MRI CT scan bone scan EMG Have

you had surgery for a problem in the same area either recently or in the past? yes no

If yes, previous surgery and date: _____

Current work status: regular light duty (how long? _____) not working due to this problem

disabled retired student

When is the last date you worked your regular job? _____

Are you currently receiving or do you plan to apply for: disability yes no

workers' comp yes no unemployment yes no

MEDICATION RECORD – Dr. Eric Silberg

Patient Name: _____ DOB: _____

Pharmacy: _____ Phone: _____ Fax: _____

Address: _____

ALLERGIES/REACTIONS

| <u>Allergic To:</u> | <u>Reaction:</u> |
|----------------------------|-------------------------|
| | |
| | |
| | |
| | |
| | |
| | |
| | |

CURRENT MEDICATION
PLEASE INCLUDE SUPPLEMENTS AND VITAMINS

| <u>DATE</u> | <u>MEDICATION</u> | <u>DOSAGE</u> | <u>QTY</u> |
|--------------------|--------------------------|----------------------|-------------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Patient Signature: _____ Date _____

PATIENT NAME: _____ DOB: _____

AUTHORIZATION FOR TREATMENT & PAYMENT

The above information is true to the best of my knowledge. I hereby authorize treatment of the above named person and acknowledge to that I am able to read, write and understand English and if not, I have brought an adult with me who is able to interpret on my behalf. I authorize my doctor's billing pc, Michigan Orthopedic Specialists and it's agents to furnish information to my current or future insurance carrier(s) any information needed for the purposes of securing payment for services provide and assign all payment for services provided to the physician listed above all. I u n d e r s t a n d that I am financially responsible for any amounts not covered by my insurance and any co-pay, co-insurance, balance or deductible will be collected before I am treated by the physician. Any amounts owing after my insurance has paid their portion will be remitted p r o m p t l y upon receipt of a statement. It is my responsibility to obtain any authorization required prior to seeing the specialist and I may not be seen without it if required due to insurance.

PATIENT/GUARDIAN SIGNATURE: _____ DATE: _____

ACKNOWLEDGEMENT OF FINANCIAL POLICY

By signing below I acknowledge that I have received a copy of this office's Financial Policy which is also available on the website for review at any time.

PATIENT/GUARDIAN SIGNATURE: _____ DATE: _____

**NOTICE OF PRIVACY PRACTICES
ACKNOWLEDGEMENT OF RECEIPT**

By signing below, I acknowledge that I have received a copy of this office's Notice of Privacy Practices Form, which is also available on the website for review at any time.

PATIENT/GUARDIAN SIGNATURE: _____ DATE: _____

We will speak to your emergency contact listed on your registration form (list more than one name if you have adult children who participate in your care), or spouse listed unless you provide a request for restriction for privacy reasons. Ask a staff member to note the file regarding your restriction against spouse or adult children and make a note below. All others will require a signed authorization.

[] Do not speak to my emergency contact listed or spouse listed, unless it is an emergency.

[] I have a case worker involved in my care (WC/Auto). Please speak to them when necessary so my benefits are not delayed. I have listed their name, phone # and fax# here: _____

For office use only:

On date below, I presented this Acknowledgement of Receipt of Notice of Privacy form to the above named patient and/or their guardian and the patient refused to provide signature when requested.

Office Staff Signature: _____ DATE: _____

PATIENT NAME: _____ DOB: _____

REQUEST FOR PATIENT EMR PHOTOGRAPH

Our physician requests that each patient's photograph is attached to the file. Our staff requests this at check in. This is to help ensure security of your account, to mitigate the possibility of an entry into the wrong chart, and to help prevent medical or identity fraud. Any patient who is refusing a photograph is asked to state the reason why and sign and date here. If a photo is refused, a photo of your signature and reason for refusal will be used in its place for the physician's reference. Your cooperation is appreciated.

| |
|---|
| <p><input type="checkbox"/> Yes, I will smile for the camera.</p> <p><input type="checkbox"/> No, I AM REFUSING TO HAVE MY PHOTOGRAPH TAKEN FOR THE FOLLOWING REASON:</p> <p>_____</p> <p>_____</p> <p>Patient Signature (or guardian):</p> <p>_____</p> <p>Date: _____</p> |
|---|

PATIENT PORTAL REGISTRATION

I provided my email when appointment made and completed the registration online. **I will not send emergent messages through the patient portal and acknowledge that messages are checked by a staff member of the physician.**

if not registered, reason: _____

Please note, that using our patient portal is the only available method we have to ensure secure, electronic communication at this time. We highly encourage that all patients wishing to communicate electronically with the practice do so through registration of the patient portal. Unfortunately, the limitations on our EMR's patient portal does not allow for attachment of documents.

CONSENT TO COMMUNICATE VIA EMAIL (non-encrypted). The security of regular email use and re-disclosure by a third party cannot be guaranteed by Michigan Orthopedic Specialists, however, we realize that many patients may choose this method of communication of their protected health or claim information for the convenience, or to expedite exchange of information with themselves, case managers, attorney or other third party involved in their claim for care and treatment with the physician. ***As required under HIPAA, we will still follow the required guidelines for obtaining consent to release information when required; however, this will allow us to send that information via email when signed below (see privacy notice).*** Please sign below to consent to allow Michigan Orthopedic Specialists to send your health information when requested by you or designated party via email.

Patient Signature (or guardian): _____ **Date:** _____

MICHIGAN ORTHOPEDIC SPECIALISTS

ERIC T. SILBERG, MD, PC • JOSEPH C. FINCH, DO, PC • MARC J. MILIA MD, PC
NILESH M. PATEL MD, PC • ALFRED M. FAULKNER, DO, PC
HUSSEIN A. SAAD MD, PC • RAKESH RAMAKRISHNAN, MD, PC

OUR PRACTICE FINANCIAL POLICY

In order to reduce confusion and misunderstanding between our patients and the practice, we have adopted the following financial policy. If you have any questions about this policy, please discuss them with a representative from our office. We are dedicated to providing the best possible care and the highest level of service and regard your complete understanding of our financial responsibilities as an essential element of your care and treatment.

Unless other arrangements have been made in advance by either you or with your health insurance carrier, full payment is due at the time of service. For your convenience, we accept CASH, CHECKS, VISA & MASTERCARD.

Medicare Patients:

We are participating providers of Medicare. We will be collecting your 20% Medicare coinsurance and/or deductible (if applicable) at the time of your visit, **UNLESS** your secondary carrier is automatically “crossed-over” by Medicare. In that case, if your secondary carrier’s reimbursement does not cover the co-insurance in full, you will be billed for the balance. Any amounts billed are due upon receipt.

Managed Care & Other Insurance Patients:

REFERRALS:

We have made prior arrangements with many insurers and other health plans to accept assignment of benefits and with whom we are participating providers. **The following requirements will need to be adhered to:**

- If a **referral form** or **referral authorization** is required, **you must present it to the receptionist at the time of your initial appointment**. If you are scheduled for follow up visits, **it is your responsibility to make sure that your ongoing referral is valid**.
- If you choose to use your benefits “out of network” (without a referral from your PCP), you will be responsible for any associated out of pocket expenses, which will be due at time of service. Questions can be directed to the Billing Office.
- If you do not have out of network benefits and you opt to be seen without a referral authorization, you will be required to pay for the services in full. An estimated portion of your visit must be paid prior to being seen.

CO-PAYMENTS:

- *Please be prepared to pay your co-payment/coinsurance at the time of your visit.*

DEDUCTIBLES:

- *If you have an unmet deductible, please be prepared to pay your portion at the time of your visit.*

If you have an open balance or copayment due, you will be expected to resolve it with our billing department prior to being seen. Our physician’s and staff are unable to make exceptions to this, or any other policy adopted by our management.

WORKERS COMPENSATION & AUTO CLAIMS:

If you have a claim, prior to scheduling an appointment, we must receive a written letter from your adjustor showing that there is an open claim, and it must contain the physician’s name you are scheduling with, the adjustors name and phone number, billing address and must state that the claim is open and billable.

Other Fees:

FORMS:

If you require a note for work or school that indicates restrictions, be sure to talk to the doctor about this at the time of the visit. Our office will provide you with a note from our office that indicates any restrictions reflected in the physician’s notes. If your job, school or disability carrier requires a specific form to be completed, there is a nominal charge for this, starting at \$10 and goes up depending on the length of the form.

MEDICAL RECORDS:

There is a charge for medical records, in accordance with state guidelines and fees vary depending on how many pages are printed. We must have a signed authorization on file prior to processing the request and payment must be received prior to their release. An authorization form may be obtained from our office or website and faxed to the medical records department at 313-277-2483.

MISSED APPOINTMENTS:

Patients must give advance notice if they are not going to make their appointment, with the reason for their cancellation. **For any patient who has been a no-show twice, there will be a \$50 missed appointment charge that must be paid prior to being rescheduled.** This charge is not payable by insurance and will not be billed to your insurance carrier. Our scheduler’s must have confirmation of payment prior to scheduling your appointment.

A NOTE ABOUT OUR FEES:

You may have been quoted a fee for your consultation or office visit. Please be aware that until the doctor examines you and discusses your medical needs, we cannot determine prior to your visit whether or not you will require any special diagnostic or therapeutic care during your visit. If you do require a diagnostic or therapeutic procedure, this service will be billed in addition to the fee for the office visit. Please feel free to ask questions about the care your doctor recommends.

It is the responsibility of the patient to know the terms of his or her insurance coverage. Please call your carrier if you have any questions about your benefits. Deductible or co-insurance amounts withheld from our payment are the responsibility of the patient. If you have any questions about this, please speak to our Billing Office. We must have a copy of your current insurance card(s) on file at all times you are actively being treated or have an active and unpaid claim in our office.

If we are denied payment due to lapse of coverage, misrepresented information provided to us at any time by you or your insurance carrier, failure to notify us of a change in your insurance information, or your failure to follow the rules of your insurance contract or return requested information to support your claim, you will be responsible for our regular fee.

This notice is made available to all new patients upon their first visit to our office and can be viewed on our website at any time.

Questions or concerns should be put in writing and sent by United States Postal Service to Board of Directors, Michigan Orthopedic Specialists, 21031 Michigan Avenue, Dearborn, MI 48124.